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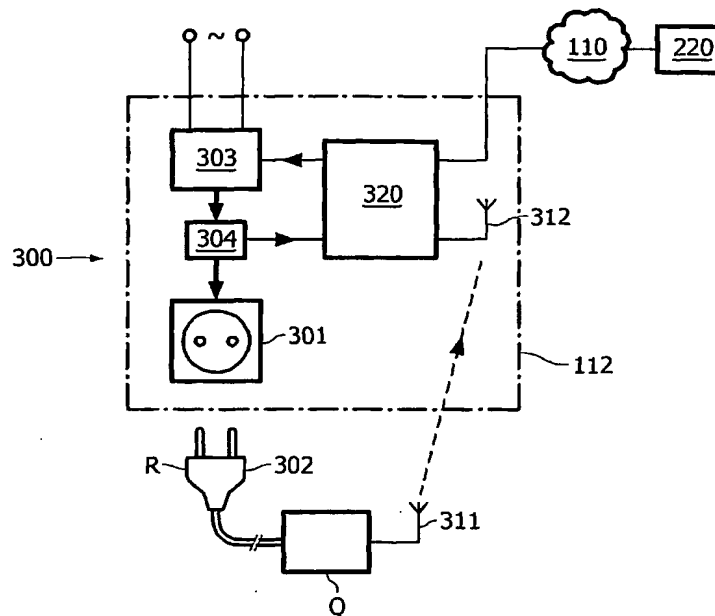
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(54) Title: PUBLIC SERVICE SYSTEM



(57) Abstract: A public service system comprises: automatic request recognition means, capable of automatically recognizing a user request, automatic user identification means, capable of automatically identifying the requesting user; automatic authorization means, capable of automatically checking a user's authorisation; a wireless communication network (110) having a plurality of communication nodes (111, 112, 113, 114) capable of direct or indirect communication with each other; a central controller (120; 220) associated with at least one of said communication nodes; and request receiving means associated with at least one of said communication nodes.



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